

# ClearClaim: Transforming Denial Management for Urgent Care

A case study on how AI-powered pre-billing prediction revolutionized revenue cycle management for a major urgent care provider



# Client Overview & Challenge

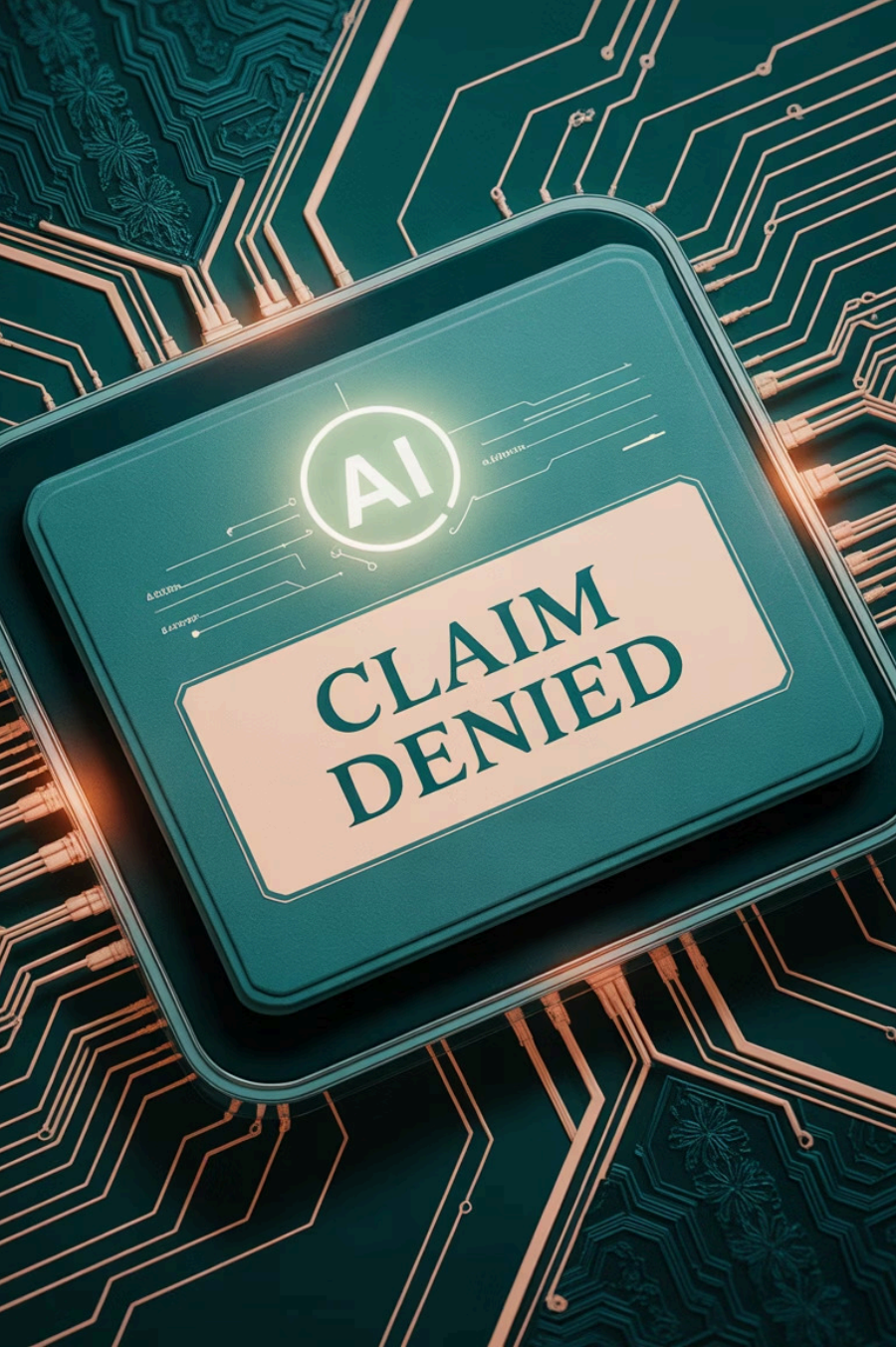
## The Client

- Leading urgent care provider
- 52 locations across multiple states
- Tens of thousands of monthly claims
- Historically high 8% denial rate
- Outsourced billing

## The Challenge

Revenue cycle management team overwhelmed by denied claims with:

- No systematic way to identify preventable denials
- Manual reviews missing key coding issues
- Prolonged AR days and cash flow delays
- High labor costs for appeals and rework



# ClearClaim Solution

1

## AI-Powered Analysis

Analyzed 1,000 recently denied claims using an AI agent to predict denials and propose fixes

2

## Real-Time Predictions

Flagged at-risk claims before submission with rule-based explanations pinpointing exact failure modes

3

## Seamless Integration

API integration into the client's existing billing workflow for immediate implementation



# Technical Architecture



## Agentic Compliance Check

Automated validation against complex billing rules and payer policies to prevent denials.



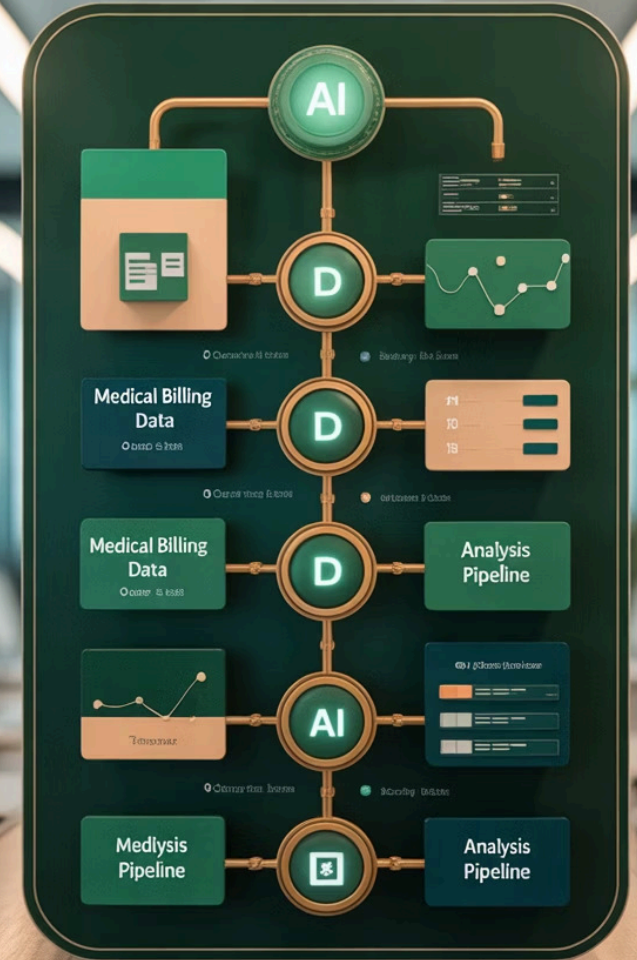
## Claim Improvement Proposal

AI-generated recommendations for coding adjustments and documentation enhancements to optimize claims.

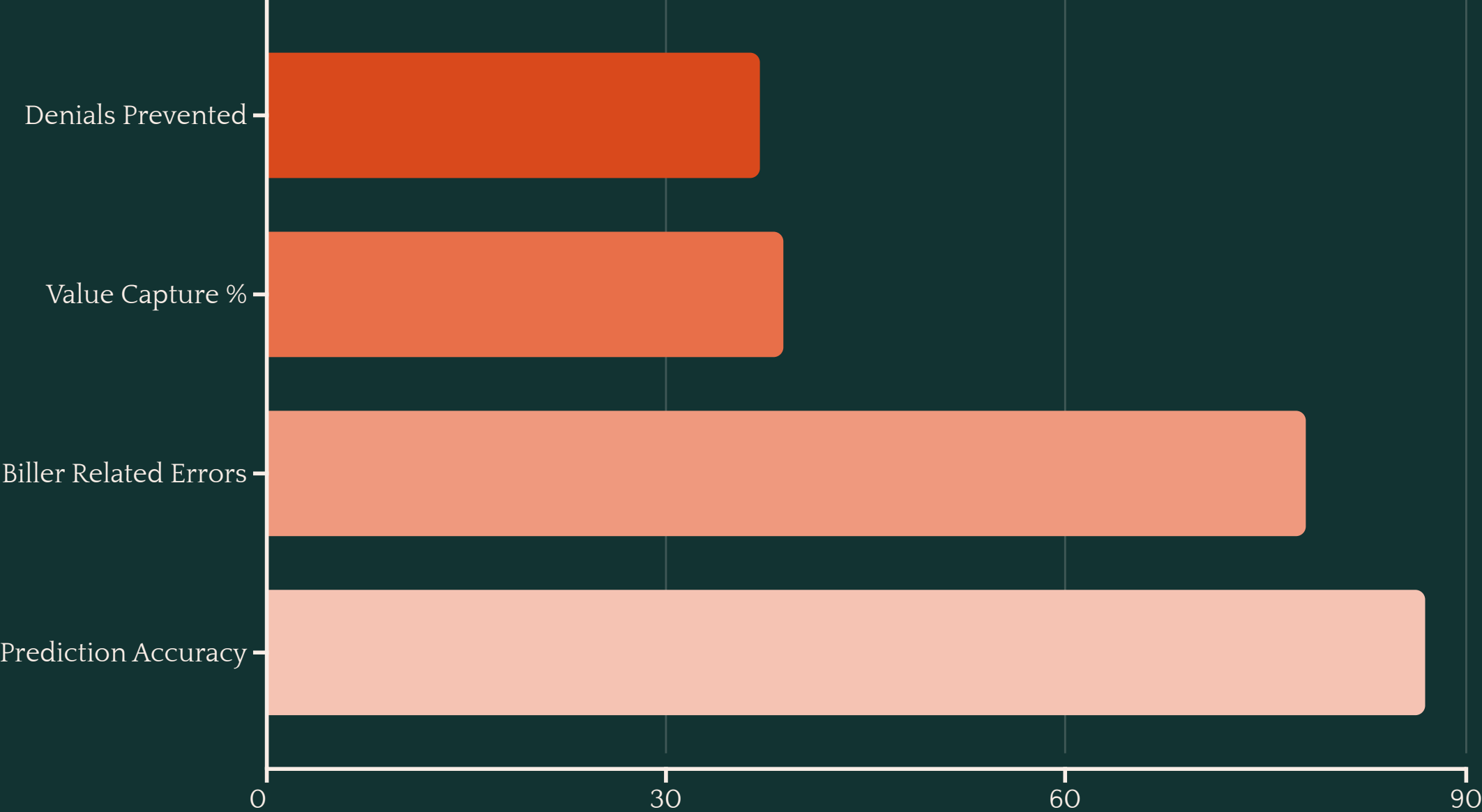


## API Integration to Implement Predictions

Seamlessly integrates into existing billing systems for real-time application of predictions and proposals.



# Key Outcomes from Claims with Denial Information



Claims Analyzed (with ERA)	767 denied claims
Denials Prevented	268 (37% of denials)
Financial Value Captured	\$47,757 potential savings
Avg. Value per Prevented Denial	\$178.20

# Additional Financial Impact from Claims w/o Denial Information

Beyond the confirmed cases, ClearClaim also delivered significant value by identifying and preventing denials from claims lacking ERA confirmation.

193

Claims Analyzed

Total denied claims  
without ERA to confirm

77

Denials Prevented

Approx. 40% of  
unconfirmed denials  
caught

\$13,720

Value Captured

Additional potential  
savings identified

80%

Biller Related Errors

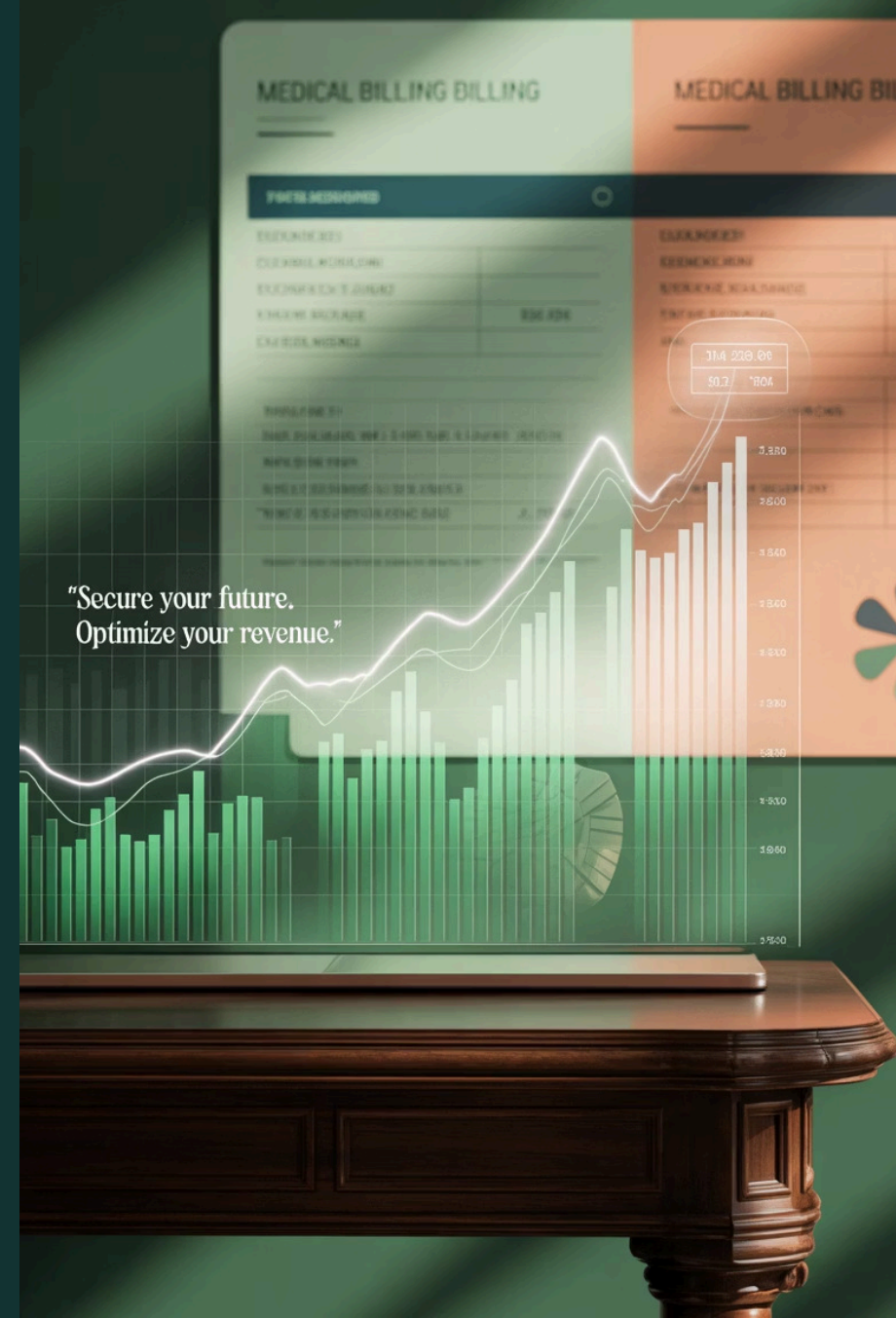
Identified as source of  
denial



# Overall Financial Impact

## Business Impact

- Faster reimbursements improving cash flow
- Reduced rework costs through targeted alerts
- Focused appeals on high-yield cases
- Scalable solution across all 52 locations
- Six-figure annual savings forecast



# Client Testimonial

"ClearClaim transformed our approach to denial management. We now catch over a third of denials before they happen, saving both time and money."

— Revenue Cycle Director, Urgent Care System

Improved Cash Flow  
Faster reimbursements



Cost Reduction  
Lower labor expenses

Scalable Solution  
Benefits all locations





## Next Steps

1

### Live Demo

Experience pre-billing predictions on your claim volume

2

### ROI Assessment

Tailor a savings projection based on your historical denial patterns

3

### Implementation Plan

Rapid SaaS onboarding with minimal IT lift

Visit [aiclaim.com/signup.php](https://aiclaim.com/signup.php) to schedule a demo and see how ClearClaim can secure your revenue today.